

Solution Space:

Critical Test Results Management

The peerVue Solution for CTRM in Radiology



While the need to deliver high-priority and critical results efficiently is not new, increased scrutiny by the Joint Commission has established a higher level of accountability and a need for more efficient closed-loop communication and tracking.

Traditional manual methods of managing and tracking the CTRM process are not only time-consuming but increase the risk of failure to communicate, resulting in inadequate patient care, heightened exposure to litigation and susceptibility to inspection violations.

To address the problem, peerVue created a new category of healthcare IT -- Qualitative Intelligence Communication System (QICS) -- that empowers customers to satisfy CTRM requirements while maintaining radiologist control and enhancing performance. QICS also enables ordering clinicians to access diagnostic reports and acknowledge receipt from inside or outside the hospital via QICS secure web-based portal.

Process Cost Reduction and Increased Productivity: QICS keeps radiologists focused on interpretation, allowing them to transmit automated CTRM notification directly from the study in PACS. QICS, which fully integrates with PACS, tracks each alert and can be customized to adhere to site escalation policies and turnaround time goals. Relieved of the burden of tracking down clinicians and waiting for return calls, radiologists can increase interpretation throughput and report output, enhancing revenue.

Reduced Risk: The absence of an efficient and reliable means of managing CTRM increases liability risk to both imaging departments and hospitals. Implementation of peerVue's QICS alleviates this risk, ensuring properly documented closed-loop communication of results to clinicians.

Improved Patient Care: When urgent and critical results are communicated to clinicians quickly and efficiently, patients get the critical care they need in the timeliest manner.

think QICS.

peerVue's QICS for CTRM:

Satisfies Joint Commission Goal 2c

Exceeds ACR Non-Routine Reporting Guidelines

Addresses Critical Tests/ Results, Incidental & Unexpected Findings

Allows Multi-Site, Multi-PACS Integration

Supports HL7 Interfaces

Increases Radiologist & Support Staff Productivity

Allows Control of How Results are Delivered and Automatically Confirms Delivery

Promotes Physician-to-Physician Communication

Allows Contact via Popup, Chat, Email, SMS, Pager & Phone

Facilitates On-line Reporting

Secure Intra or Extranet Portal Access to Reports

peerVue QICS also includes:

- ACR Peer Review
- Technologist QA
- ED/Resident/Nighthawk Discrepancy Management
- Business Intelligence Dashboards and Reporting



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